

Graduation Help Desk

Annual Report 2018-2019



UNIVERSITY OF
TEXAS
ARLINGTON

Students Served



513

Common Barriers

Advising	20
Course Availability	35
Financial	49
Grades	16
Graduation	83
Graduation Counselor	178
Holds	98
Persistence	5
Transcript	60
Other	19

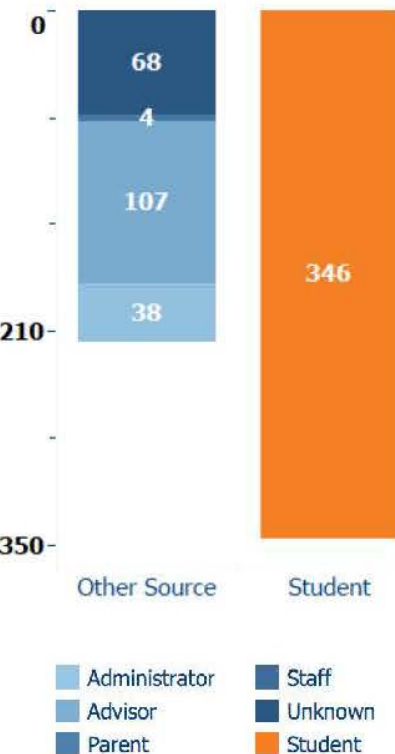
Total Tickets 563

Timeliness

22 hrs 41 mins

Cases Submitted by Group

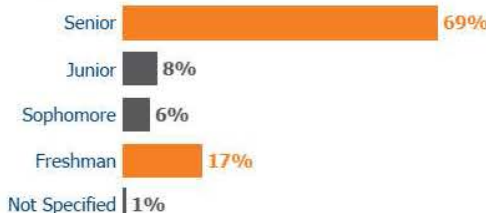
UTA students referred to the GHD themselves 2/3 more often than other referrals.



Classification



88% of the undergraduate students seeking GHD support were seniors and freshmen.



Student Gender



Student Admit Type

Transfer	240
FTIC	161
Graduate	87
Former Student	41
Not Specified	20
Second Bacc	11
Transient	3

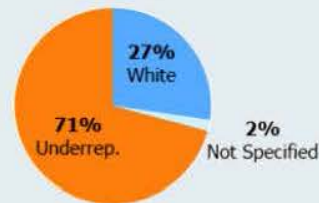
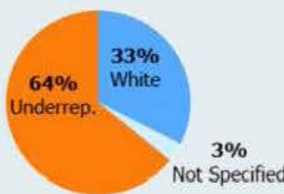
Student Enrollment Type

Full Time	522
Not Specified	41

Ethnic Group

About two-thirds of students served were from underrepresented groups.

FTIC students made up the largest percentage (44%), and about three-fourths of these FTIC students were from ethnically underrepresented groups.



Students receiving support from the Graduation Help Desk (GHD) had greater percentages from underrepresented groups than the general undergraduate (UTA) student body.



UTA percentages above are from Spring 2019.

College/School

The College of Nursing and Health Innovation accounts for nearly one-third of all GHD referrals, and the Colleges of Business and Engineering take up the second third.

